



Information for people self-isolating in temporary accommodation

On arrival at your self-isolation temporary accommodation

When you arrive at the accommodation that you are going to be self-isolating in you will need to complete normal accommodation check-in processes. You will need to:

- Provide a form of ID so that a copy can be made
- Leave your credit card details with your accommodation provider

Your accommodation provider will advise you on how to respect COVID-19 restrictions whilst staying at their property. Your accommodation provider will also explain their process for providing you with clean towels and linen during your self-isolation.

Access to food while in self-isolation

The accommodation provider will be able to tell you their process for delivering food to you while you are self-isolating.

Developing symptoms of COVID-19 while self-isolating

If you develop symptoms of COVID-19 after starting self-isolation such as a cough, fever, shortness of breath, sneezing or a runny nose, call your GP (doctor). If you do not have a GP call Healthline on **0800 358 5453**.

Demonstrating respectful behaviour

Whilst in self-isolation accommodation it is important that you respect the in-house rules of your accommodation provider and are mindful of other guests. If at any time you are in breach of self-isolation regulations, cause harm to any person or the property or refuse to comply with the rules set out by your accommodation provider, they will contact the police and the Temporary Accommodation Service will be notified.

Other support available

You can call the All Of Government Helpline on **0800 779 997** to be connected to other government agencies who will be able to advise on the other support that is available to you, such as financial assistance or advice on non-urgent health issues unrelated to COVID-19.

Please refer to www.covid19.govt.nz for the latest updates, information and processes to follow during self-isolation